

HealthTalk

APRIL/MAY 2023

TRINITYHEALTH.ORG

KEEPING OUR NEIGHBORS INFORMED

SPECIAL EDITION

From Point A to B Moving the ETC



Soon, Trinity Health's legacy hospital in downtown Minot will wind down operations after 100-plus years and the new Healthcare Campus and Medical District will open its doors for patient care.

On the morning the new hospital opens, the downtown hospital will cease to accept new patients, and the Emergency Trauma Center in southwest Minot will open for business— a key transition in what will be a momentous passing of the torch.

Jeffrey Sather, MD, MBA,
FACEP, an emergency
physician and medical
director of the Emergency
Trauma Center, says the timing
of the transition is no
coincidence. "We wanted to pick
a time when census is usually a
little bit lower, so the move will
be happening at 6 a.m. All staff
necessary will show up for work
that day in the new ETC for their
shift. The new ETC will open at 6
o'clock in the morning, and we'll
begin receiving patients."

Move day will be a highly choreographed production for every hospital department as they begin seeing patients at the new facility while closing out activity at the old hospital. Extensive planning has gone into making the transition as smooth, safe and seamless as possible. Nowhere has that

planning been more intense than in the ETC. "We're no ordinary business," Dr. Sather noted. "We can't switch lights off in one emergency department and turn them on in the new one. We're a 24/7 enterprise."

and other sessions where staff can practice patient care scenarios to increase their comfort level in the new location.

"The basic steps of caring for a patient are no different wherever you are," he explained,

opens, our staff is comfortable that they can find what they need quickly so they can respond appropriately with various teams to deal with patients."

The final step is the plan for move day itself. Sather says



"We're no ordinary business. We can't switch lights off in one emergency department and turn them on in the new one."

Jeffrey Sather, MD

The first step in ETC's plan is making sure the new emergency department is up and running at 6 a.m. on move day and that staff is ready to function effectively in the new space. This means making sure exam rooms are stocked, equipment is in place and everything needed for patient care is available. This part of the plan has been the focus of planning teams for some time, with inventory checklists and other planning tools developed and ready to be activated.

The next step, according to Sather, is to ensure that staff feels comfortable working in the new space. This involves training, walk-throughs, "day-in-the-life" opportunities



"but when you're in a new space, little things are going to be in different places. What we're used to in the old space as far as patient movement and the steps it takes going from one room to another is going to be different. We need to ensure that on day one when the new ETC

when the magic hour of 6 a.m. arrives, the new ETC will open for business and the old emergency department will no longer accept patients. "We'll continue to evaluate and treat patients that are already here until all are taken care of,

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Capital Campaign

Generous donors were critical to the development of the new Trinity Health Healthcare Campus and Medical District. Trinity Health Foundation made a \$15 million commitment to the new facility and it is only with donor support that we can realize our contribution to the completion of the project.

We are proud to have so many community partners who stepped up and contributed in support of providing healthcare to our region in a new, state-of-the-art medical facility. Here are just a few of our heroes in support of healthcare.

SRT Communications, Inc., staff and board members boldly stepped forward to contribute the largest donation in their history to this project. This \$500,000 donation was used to create a corridor with seating between the new hospital and medical office building on the third floor and provided a number of upgraded technology elements throughout the building. Just like Trinity Health, SRT Communications, Inc., serves customers throughout a large area of northwest North Dakota and understands the role that healthcare plays in vibrant communities. Their commitment to the region is profound.



The Minot Area Community Foundation (MACF) has invigorated a number of community projects including the Magic City Discovery Center, MSU Summer Theatre, and Roosevelt Park Zoo; so, we were thrilled to have them throw their commitment behind the new Healthcare Campus and Medical District through a \$265,000 donation. Funds from MACF created a corridor with seating between the new hospital and medical office building on the fourth floor along with the

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"The immediate benefits of its [HCMD's] presence are the businesses and neighborhoods that will spring up around it. The city and surrounding communities can tout access to a state-of-the-art medical facility in their marketing strategies to recruit businesses, investors and human resources to their communities."

~ Dee Purseglove, Marketing

Visit our website trinityhealth.org/hcmd to learn more about our move to the new **Healthcare Campus and Medical District**

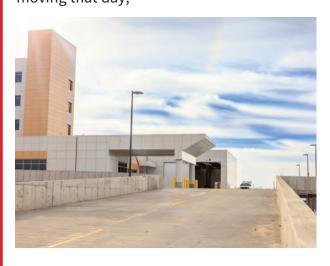
Move continued from page 1

but we won't be accepting any additional patients after 6 a.m.," he said.

At that hour, ambulances and patients in private vehicles will need to seek emergency care at the new Emergency Trauma Center. Signage will go up at the old location directing people to the new address – 2305 37th Avenue SW. Also, at roughly that same hour, area ambulance crews and state health partners will begin transporting hospital patients from the old facility to the new hospital - about one patient every eight minutes in a process that could take most of the day.

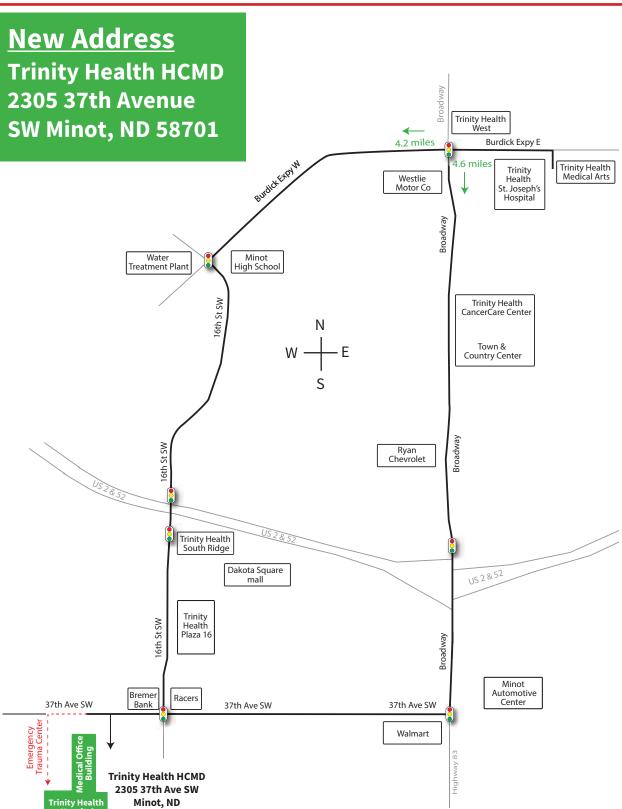
"As we wind down the census in the old ETC and the census gets lower and lower, some staff will be able to end their shift to help out in other areas of the hospital. When the last patient is dispositioned, the old ETC will close its doors for good. The lights will go off and it will no longer be functioning," Sather stated.

His hope is that the census in the old emergency room will have wound down sufficiently by noon on move day so that ETC staff can be available to help other departments, as the entire hospital is moving that day,



"That will be an all-hands-on-deck day for us," he said. "If you stop and think about it, we're going to be operating two ETCs at the same time for several hours. We'll need a full complement of staff in the new ETC and a full complement of staff to begin with in the old ETC until all of our patients have been treated."

Other departments will be in a similar situation until the last patient has left the old hospital building. They'll have to be ready and capable to take care of any



patient needs. "The Radiology Department will still have to be up and running, the Lab will have to be up and running, the OR will have to be available for any emergent surgical needs," Sather noted. "All of those departments will need to be up and running until the entirety of the old hospital is shut down."

The upshot is that come move day, Trinity Health will be operating two hospitals simultaneously, which is why it's going to be an all-hands situation. "Essentially we'll be doubling our staff for that day," Sather said.

Once the last patient has left the old ETC

and all patient care activity has ended, the department will be decommissioned. Disposable supplies will be reinventoried; equipment will moved to the new facility or prepared for resale; and the space will be cleaned out. Details on the decommissioning of the old facility will be shared in a future article.

For Dr. Sather and the ETC staff, move day can't come quick enough. "We've been in this process for so many years. I think I said about 15 years ago that I'm going to work in the new hospital before I retire, and it looks like I'm going to make it."



HealthTalk

Visit our website: trinityhealth.org Join us on Facebook: facebook.com/TrinityHealth.ND



The Making of a State-of-the-Art Healthcare Campus and Medical District

2008-2009

As western North Dakota poised itself to become the nation's oil producing center and Minot Air Force Base contended for an additional B-52 squadron, it became clear to those paying attention, the population and its healthcare needs were changing. Anticipated growth, along with aging facilities, changing technology and care delivery requirements compelled Trinity Health to create a plan for its evolving future as well.

Trinity's Board of Directors explored the availability of property that could adequately serve as the location of a new hospital and medical campus. The committee conducted feasibility studies on potential locations, including its current downtown residence, and announced in 2009 that Trinity Health had purchased a 43-acre plot, located in southwest Minot, from Dakota Acres. An adjacent 32 acres was added in 2015.

"Healthcare delivery today is vastly different than it was even 20 years ago, and that evolution will continue to drive change over the next century. Trinity Health chose the most appropriate property to accommodate that evolution and serve the region for generations to come."

- Dave Kohlman, Trinity Health Vice President of Facilities

2009-2018

For the next nine years, the Trinity Board of Directors met with architects, engineers and contractors to detail an ambitious scope of work that outlined what the new Healthcare Campus and Medical District would physically look like. The discussion for the master plan incorporated great care and attention to efficiencies, redundancies and procedural flow to create a state-of-the-art hospital that would deliver better patient care.

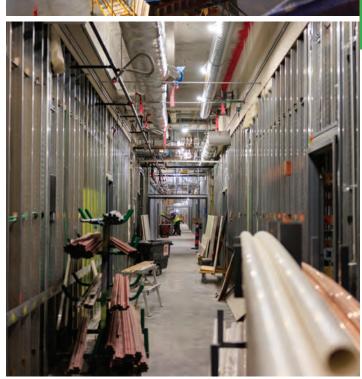
An advisory committee, including board members, physicians and citizens, began meeting in 2015 to influence decisions and address issues unique to Trinity Health, and help develop gold standard care solutions. The hospital design included conclusions of an extensive three-year study that evaluated infrastructure requirements, such as water, sewer and electrical; traffic patterns and flows; and extensive analysis of clinical data and growth projections in healthcare services and consumer expectations.

In 2018, as land was prepared for the construction of a new campus, the original master plan represented 110,000 design team hours, with the input and expertise of hundreds of staff at all levels of the organization.









2018

In September of 2018, Trinity Health revealed the "Making More Possible" brand and simultaneously broke ground for the Healthcare Campus and Medical District. Community members gathered at the site of construction to hear about the project's scope and significance, view a display of project renderings, and enjoy a community picnic.

"This healthcare campus and medical district is not about building or buildings, it's about people. The scope, scale and size of this project are significant, but it's really about fulfilling our mission to improve the health of the people, the communities and the region that Trinity Health serves."

– John M. Kutch, Trinity Health President and CEO

"Our celebration is rooted in the conviction that our vision for the future is as powerful and true as the healthcare legacy that preceded us. Today, we break more ground with gratitude, determination and pride.

– Pat Holien, Trinity Health Board Chairman

2019

Significant advancements continued in 2019 with the site's utilities, foundation, superstructure, exterior envelope, MEP (mechanical, electrical, and plumbing), and other activities. Additionally, crews wrapped up the Emergency Trauma Center access and parking structure, and made progress on grade-level, subgrade, and raised parking. All concrete was completed at the elevated floor decks in both the hospital and medical office building.

Construction crews celebrated the placement of the final steel beam on the

hospital and medical office building with "topping out" ceremonies in July and October.

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"Through it all, our strategic plan hasn't wavered: To serve the patients of this community and the region-at-large with a state-of-the-art healthcare campus and medical district we will all be proud of."

- Pat Holien, Trinity Health Board Chairman

State-of-the-Art continued from page 3

"The developing structure is impressive and signals the promise of a state-of-the-art facility that the people of this region can be proud of."

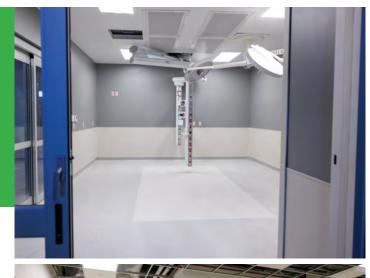
> - Randy Schwan, Trinity Health Vice President of Mission Integration

2020

In early 2020, Trinity Health announced it had selected JE Dunn Construction as the new construction manager to complete the Healthcare Campus and Medical District.

"This campus embodies Trinity
Health's commitment to the
health and well-being of our
region, and its successful
completion is a top priority.
Trinity Health looks forward to
working with JE Dunn to
successfully complete this
regional state-of-the-art medical
facility."

- John M. Kutch, President and CEO of Trinity Health







Early 2023

Nearly five years after breaking ground, and with construction almost complete, the attention shifted to the finishing touches. Artwork was hung, furniture was placed, windows were shined, equipment was installed, and shelves were stocked – all in anticipation of the grand opening.

Other activities at the campus included department orientations and trainings, final inspections and staff tours. In just over a month's time, 1,600 Trinity Health employees toured the facility on one of 198 tours.

"Planning and moving forward with this project has stretched our teams—from the Board of Directors and leadership team to the directors and managers, physicians and staff—in ways we didn't envision at the onset. Now that staff have concluded their tours and have seen the campus, the excitement, nervousness, and anticipation of getting in and getting started is palpable."

– Scott Knutson, MD, Chief of Staff



Capital Campaign continued from page 2

installation of the flag display at the front of the building. We are proud to have partners like MACF and their supporting donors through the Mike & Dorothy Dolan Fund, Chuck & Madge Westlie Fund, Roger & Delores Odell Fund, Donald & Genevieve Roush Fund, Edna Solheim Fund, Power of the Purse and Give360. Several regional and national foundations also leant their support to the project including the Otto Bremer Trust, Hearst Foundation in support of the Sexual Assault Nurse Examiner (SANE) room, and the Minot Junior Golf Association to construct a playground on the north end of the site.



All of these donors have made this project possible. Thank you from the Trinity Health Foundation.

SRT Communication, Inc. Minot Area Community Foundation Denise & Lynn Billadeau Joanne Quale Fundraising Gala St. Joseph's Community **Health Foundation** J.E. Dunn Construction Company Coca-Cola High Country Dr. Ayaz Chaudhury Kathleen Johnson **Otto Bremer Trust** The Hearst Foundation Minot Junior Golf Association Dr. Jeffrey & Janelle Verhey **GRACE Employee Giving AgCountry Farm Credit** Services Bruce & Renee Vaaler First International Bank & Trust First Western Bank & Trust Town & Country Credit Union

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Minot Loyal Order of the

Moose

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Trinity Health Medical Office Building



Preparing for Your Clinic Visit

We want to ensure your visit to our new Medical Office Building (MOB) is a smooth and positive experience. Here are a few tips to help you prepare:

- Utilize the CONFIRM option on your text/email reminder so we know to expect you. Please let us know at least 24 hours in advance if you need to reschedule.
- To be mindful of everyone's time and experience, it's critical that you arrive at least 20 minutes prior to your scheduled appointment time. Give yourself ample time to find your way to and through our campus. Late arrival to your doctor's office may result in a rescheduled appointment.
- When you arrive for your appointment, enter the Medical Office Building and proceed to Patient Registration on the 1st floor.
- Be sure to have your ID, insurance card and co-pay ready. You will be asked for these things every visit.
- Once you are registered, we will direct you to your appointment. When you arrive at your provider's office, check in with the front desk staff and provide your name and date of birth.



"We have been waiting a long time to see this campus realized for our community and our region. The advances are too numerous to list, but the new facility will bring about a new level of professionalism in care, privacy and efficiencies in both patient and staff movement. From increased OR room size, to a larger cafeteria and indoor/outdoor spaces, to the increased dialysis space, patients in all areas will feel more comfortable in the care they receive, and staff will have greater satisfaction and pride in their daily work environment."

~ Scott Knutson, MD, Emergency Room Physician and Chief of Staff

CLIP and SAVE

TRINITY HEALTH MEDICAL OFFICE BUILDING

2305 37th Ave SW, Minot

Department Floor Audiology5 Kelsey Artz, AuD Jerrica Maxson, AuD Tricia Nechodom, AuD Cardiology2 Valentine Chikwendu, MD Samir Turk, MD Amanda Weidler, FNP-C Cardiothoracic Surgery5 Michael Savitt, MD Ear, Nose and Throat5 Robert Fischer, MD Rob Thomas, MD Alycia Coutts, FNP-C Gastroenterology5 Ira Paul Michaelson, MD Kristy Leier, FNP-C Bonnie Ler, FNP-C General Surgery5 Jerel Brandt, DO Dustin Evans, MD Michael Gooden, MD Robert Guttormson, MD Gillian Lavik, MD Nancy Longfors, MD

Alicia Crosby, FNP-C

Blendi Cumani, MD

Casmiar Nwaigwe, MD

Bryan Phillips, PA-C

Gloria Berg, CNM

Jayme Burman, CNM

Nassar Saffarian, MD

Rosina Medel, MD

Bahram Nico, MD

Maria Gonzales, FNP-C

Mary Sadler, FNP-C

Duk Kim, MD

Erica Riordan, CNM

Hand Surgery.....4

Infectious Disease......2

Midwifery3

Nephrology3

Neurology......3

Floor **Department**

Neurosurgery......3 Maria Li, MD Charles Wood, MD Durand Jones, FNP-C

Obstetrics and Gynecology .. 3 J. David Amsbury, DO Heather Bedell, MD Timothy Bedell, MD David Billings, MD Jessie Fauntleroy, MD Jennifer Johnson, MD Margaret Nordell, MD Carol Schaffner, MD Lori Dockter, PA-C

Orthopedics.....4 Earl Brewley, MD Alexandre Kindy, MD Brent Knudson, DO Daniel Lee, DO, MMS Dawn Mattern, MD Cody Pehrson, MD Andrea Sebelius, AGPCNP-BC Emily Stevens, FNP-C

Podiatry Aaron Albers, DPM Ashley Evanoff, DPM Tyson Williams, DPM

Pulmonology2 Jeffrey Verhey, MD Heidi Bender, DNP, FNP-C Dwight Remington, DMP, FNP-C

Rheumatology.....4 Erdal Diri, MD Lisa Brandt, ACNP-BC

Urology2 Ashley Wallner, FNP-C

Please allow adequate time for travel, parking and registration on the first floor, prior to arrival at the doctor's office.

Centennial Park

Enjoy the great outdoors with Trinity Health at the new Healthcare Campus and Medical District's Centennial Park. Thanks to generous donations, the park will include a playground, walking path, several seating areas, trees, landscaping and lighting. The park will be developed around the detention/retention ponds on the north side of the campus. As we move into our new neighborhood, we look forward to this area being utilized by our area neighbors, patients, families, and staff to provide a place to enjoy the beautiful outdoors.



Anne Haider

Danya Brown

Margaret Crawford

Amanda Hussey

Andrea Boschert

Brenda & Ray Lakoduk

Andrea Cyr

Capital Campaign continued from page 4

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Nathanael Budd

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Robert Franca

Sandy Holzer

Sarah Rosales

Sheila Johnson

Shelley Halsey

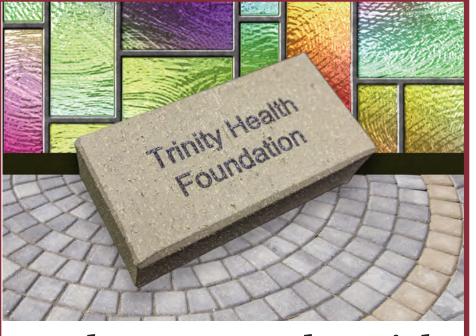
Sheri Volkert

Susan Hodge

Terry Falcon

Joni Ostdahl

Sharon Schroeder



Susanne Fowler

Teresa Berntson-Hynson

Tara Miller

"Make Your Mark" Brick **Fundraiser**

Make your mark at Trinity Health's new Healthcare Campus and Medical District with our brick fundraising campaign!

Trinity Health Foundation's mission is to assist Trinity Health in impacting health and wellness throughout the region. Our brick fundraiser provides an opportunity for the region we serve to make their mark at the new state-of-the-art healthcare campus.

Purchase a brick for your family, in memory of a loved one, or for your business to be placed as part of an outdoor patio near the chapel. The patio will be where patients and families can go for reflection.

To order your engraved brick, visit: www.fundraisingbrick.com/trinityhealth

For additional information regarding our engraved brick campaign please contact Darla Miller at darla.miller@trinityhealth.org or call 701-857-2896.



Trinity Health Foundation Guest House

Originally gifted by a generous local family, the Trinity Health Foundation Guest House has provided a comfortable homelike atmosphere to families whose loved ones are being treated at Trinity Hospital, or for patients undergoing early morning surgeries or procedures. This facility is located on Main Street directly across from the emergency room, providing easy access and proximity to loved ones. Through generous community support, the Foundation has been able to operate this facility through a minimal nightly suggested donation of \$30 per room, helping to lessen the burden on family members during challenging times. Since record keeping began in 2013, the Guest House has provided over 15,105 nights to patients and families.

With the relocation of the Trinity Health campus, a new facility will be required to provide the same convenience to families and patients at the new medical campus. The current Guest House will remain open until a sale is finalized.

Until a new facility is completed, and to provide an option in closer proximity to the new Healthcare Campus and Medical District, we have partnered with area hotels to provide conveniently located accommodations for patients and families at a reduced cost. The following hotels and rates are for Trinity Health patients. Vouchers are required for discounted rates and will be distributed by healthcare providers upon request.

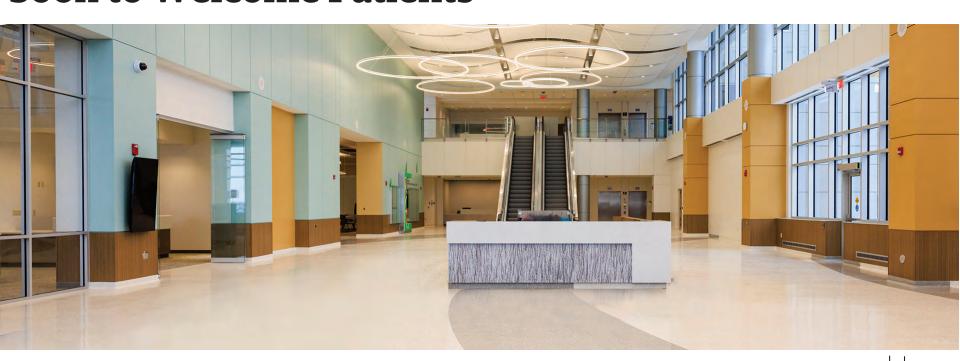
Baymont Inn and Suites-

Hotel Revel-\$50/night

- \$49/night
 - Staybridge Suites-starting at \$70/night

Hyatt House-\$70/night

Healthcare Campus of the Future Soon to Welcome Patients



Trinity Health's new Healthcare Campus and Medical District (HCMD) is poised to make good on its promise to transform the delivery of healthcare services to the region as it gets ready to welcome patients to the new facility.

The campus, located a mile and a half west of Highway 83 at 2305 37th Avenue SW in Minot, will soon open its doors. At that time, operations will wind down at Trinity's legacy campus in downtown Minot and all hospital and emergency room services will move to the new facility.

Designed as a healthcare campus of the future, the new HCMD consists of a six-story, 147-bed, state-of-the-art acute care tower and an adjacent Medical Office Building (MOB) that will house some 60 hospital-based physicians (see clip-and-save list, p. 5). The two structures are connected on every floor level, allowing patients and staff to move easily between the clinic and hospital.

Opening of the new campus will culminate 15 years of planning and construction. The \$500 million, 800,000 square-foot complex will accommodate advances in medical technology and offer numerous features characteristic of a 21st century medical facility.

"Its elements are designed to maximize patient safety, comfort and privacy," said Trinity Health President and CEO John M. Kutch. "We began this venture with a vision for how a 21st century healthcare facility should be designed, and we're extremely proud of the end result and how it will positively impact the region's healthcare for generations to come."

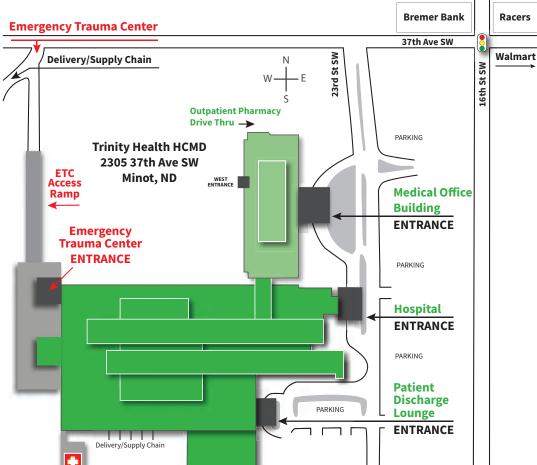
Campus highlights include:

Enhanced Emergency Services. The Emergency Trauma Center (ETC) will take emergency care to a new level with 24 treatment rooms, up from the present 13, and protected access for emergency and private vehicles. A dedicated ramp will guide ground ambulances into one of four enclosed ambulance bays equipped with heat and electronic doors, and the helicopter will be able to land on the same level as the ETC. People dropping off loved ones may take the ramp up to a canopy covered entrance, drive down to park, and utilize a special elevator to return to the Emergency Trauma Center.

Women's and Children's Services. The third floor of the new hospital is devoted to healthy family dynamics, with the Family Birth Center (including Labor & Delivery and Postpartum units), the Neonatal Intensive Care Unit (NICU) and Pediatrics all situated in close range.

The Birth Center has large rooms and two OR suites so C-Section deliveries and mom/baby recovery can occur in one location. The NICU consists of 22 bassinets, including 11 single rooms, three rooms for twins and one for triplets. A handy waiting room is situated as you enter the NICU and is equipped with lockers. There's also an overnight room for parents and baby to stay the night before they leave the NICU.

The Pediatrics department has 10 private rooms with fold-out couches. Children and their families will have access to a large play therapy room – a crucial part of health and wellness for kids.



Integrated Procedural Platform. A procedural platform on the second floor offers advanced imaging, surgical and interventional services – all centrally located to accommodate patient care needs and today's technologies. Twelve operating rooms accommodate advanced robotics. Cath lab and Interventional Radiology are located strategically across from the cardiac suite in the OR. Here, patients can receive advanced care without having to travel out of the region.

Privacy Features. A "front-of-house/back-of-house" design is built into the hospital structure. Among its elements are front-of-house elevators and corridors that are separated and off-limits from back-of-house areas to shield patient care activity from public view. Similarly, patients are discharged from the hospital via a special discharge lounge. In addition, patient privacy is enhanced by the hospital having 100% private rooms. Studies show that healthcare facilities designed around patient privacy and comfort improve healthcare outcomes.

MOB Services. In addition to dozens of specialty physician offices, the Medical Office Building houses a Kidney Dialysis Unit near the main entrance and an outlet for durable medical equipment. A drive-thru outpatient pharmacy will be handy for patients picking up prescriptions. Another feature of the MOB is a new system of patient registration. Patients arriving for their appointments will make this registration area their first stop and will then be directed to their provider's office.

Other Amenities. Several hospital amenities await guests, including a cafeteria with various food stations, a gift shop, an interdenominational chapel and The Station Coffee shop.



"The move reminds me of one of my favorite quotes: 'Without change, there would be no butterflies.' Change is good, scary and exciting! We are fortunate to be part of an adventure that happens maybe once in a century."

~ Desiree Steinberger-Blevins, Director of Nutrition Services



"We've spent decades caring for the infants and children of our community. It's more than a job to us, it's a passion, and we are so excited to be able to continue providing that same exceptional care in a fresh, new space that has been designed to meet their physical, social, emotional and developmental needs."

~ Nicole Kummer, RN, NICU and Pediatrics Nurse Manager

Frequently Asked Questions

Q: What is your anticipated opening date for the new facility?

A: Our anticipated first patient day for the hospital is targeted for April 30 and April 24 for the MOB, but watch for those announcements.

Q: What does parking look like at the new campus?

A: There is a significant amount of parking located at the new campus for both the Medical Office Building (MOB) and Trinity Health Hospital. Parking for patients and visitors will be closest to the main entrances.

Q: How big is the facility and how many patient rooms are there?

A: The hospital is roughly 600,000 square feet with 147 patient beds, all of which are private rooms. The Medical Office Building is roughly 200,000 square feet.

Q: What is the address of the new facility?

A: The new Healthcare Campus and Medical District is located at 2305 37th Avenue SW, Minot.

Q: Will there be a coffee shop at the facility?

A: Yes, The Station Coffee will have a second location in the new hospital.

Q: How many patient beds are in each area?

- A: ETC 24 regular patient rooms, 4 triage, 4 trauma, 1 Sexual Assault Nurse Examiner room
 - Pediatrics 10
 - Anti-partum/Post-partum Nursing Unit 19
 - Labor and Delivery 12
 - NICU 22 bassinets
 - Nursery 10 bassinets
 - Medical Nursing Unit 32
 - Progressive Care Unit 11
 - Intensive Care Unit 20
 - Surgical Nursing Unit 33

Q: What do the terms, "front of house/back of house" mean?

A: In designing the facility, we pursued this concept to allow for better privacy and a quieter environment for our patients, more efficient movement for the employees, and a safer facility for all.

Front of house is the area that the public has access to on their own without needing to be accompanied by an employee; areas like the Conference Center, the Cafeteria and Gift Shop are examples within that designation. Back of house is the area where patient care and movement occur – the public is admitted only when authorized and appropriately badged.

Q: How will private vehicles drop off patients at the new **Emergency Trauma Center (ETC)?**

A: The new Emergency Trauma Center has a drive-up ramp to the entrance with a large awning overhead for protection from the elements. Patients will conveniently access the registration desk at that entrance. If the driver of the vehicle wishes to remain in the ETC, they can park their vehicle below that entrance in reserved spaces and take a dedicated elevator back up to the ETC entrance on the 2nd floor. The ramp surface is heated for safe passage during the winter months and gradual enough to eliminate any concern about slope. Q: How far away is the Medical Office Building (MOB) from the

hospital? A: The MOB is connected to the hospital's north end on all floors to

allow for easy transition/access from one building to the other. These connectors will also serve as comfortable waiting or gathering areas for both staff and members of the public.

Q: Will bus service be available to the Healthcare Campus and **Medical District?**

A: We are working with the City of Minot to have the city bus included in a route to the Healthcare Campus and Medical District. It is anticipated to happen later this summer.

Q: What are some of the unique features at this campus?

- A: There are many unique features at the new Healthcare Campus and Medical District. A few of the unique features that will be totally new are:
 - Discharge Lounge: This will consist of a designated area where patients will be brought for their ride to pick them up from the facility. It is very close to the back of house elevators that staff will be utilizing to bring the patients down in.
 - Main Entrances: The main entrance to the hospital and MOB will have several new unique features. The hospital main entrance will have a set of escalators that can be taken up to the second floor as well as elevators just beyond the escalators. One of the unique features in the MOB is Patient Registration where all patients will register for their clinic visit and then proceed to check-in at their designated clinic.
 - Patio Seating: There is an area outside the cafeteria where there will be patio seating available for people to eat outside on days that will allow it.
 - Outdoor Park: There will be an outdoor park and walking path on the north end of the campus between the parking lot and 37th avenue south. This will allow staff and visitors to get fresh air by making a couple laps around the park.

Q: What locations have waiting areas for family and visitors?

A: There are dedicated waiting areas where families and visitors can wait in the following departments: Surgery

- Radiology
- Emergency Trauma Center
- Pediatrics
- Labor and Delivery
- Neonatal Intensive Care Unit (NICU)
- Progressive Care Unit (PCU) and Intensive Care Unit (ICU)
- Medical Nursing Unit
- Surgical Nursing Unit

Q: Will a retail pharmacy be located at the new campus?

A: Yes, there will be a new retail pharmacy located within the Medical Office Building to meet the needs of our patients, team members and the community we serve. The Trinity Health Outpatient Pharmacy, expected to open in early May will offer its customers a convenient drive-through on the north side of the building. A full-service inpatient pharmacy will be located in the hospital to serve that patient population.

Q: I have an appointment scheduled. Is that changing?

A: No. Any appointments you have at this time will not be changed when the new facility opens. The location of your appointment may change; if so, that will be communicated to you.

Q: What will the registration process be like at the new Medical Office Building?

A: There is a central registration area for everyone with an appointment in the new Medical Office Building. You will register (check-in) on the main floor of the building and proceed to the designated floor for your appointment. You'll need to arrive at least 20 minutes early to go through the registration process.

Community Open House and Ribbon Cutting









