

Medical records **charging** information:

- Pre-payment is required.
- Personal Requests
 - 0 10 pages Free
 - o 11+ pages \$5 flat fee
- Legal/Law Firm request fees:
 - \circ 0 10 pages Free
 - o 11+ pages \$5 flat fee
- Insurance request fees:
 - o Primary insurance No charge.
 - o All other insurance requests: (Aflac, Short-Term Disability, Long-Term Disability, Non-Primary Insurance)
 - 0 10 pages Free
 - 11+ pages \$5 flat fee
 - SSA
 - Fees based on state law (state that agency is located in)
 - o WSI
 - Fees based on state law (state that agency is located in)
- Continuum of Care (Facility name, doctor's name, and facility address required):
 - No charge.

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